



March 16, 2020

First Community Bank puts the health and safety of our customers, employees, and community above all else. Our thoughts are with everyone affected by coronavirus (COVID-19) and we are committed to responding to customer needs. Understanding our branches are public spaces that can oftentimes be very busy, we would like to share the following information regarding how we plan to continue operating in the safest way possible while serving our customers and the community.

Safety is in the details

We have established a corporate task force that is monitoring and gathering information from the Centers for Disease Control and Prevention (CDC), as well as federal, state, and local health agencies. Employees receive regular updates including health guidelines and recommendations issued by these entities for ensuring a safe work and public environment.

We continue to focus on our daily cleaning routines within all branch facilities, using the recommended disinfectant products on all surfaces including high traffic areas. Hand sanitizers are readily available in all public areas and we include both hand sanitizer and anti-bacterial soap in all restrooms.

We're in this together

First Community Bank is committed to making sure our customers have access to their accounts. In the event a local emergency is declared, we have established protocols in place to communicate all the options available for accessing your accounts.

During this time, we would encourage customers to take advantage of our online and mobile banking platforms for day to day banking transactions. These services allow customers to view transactions, check account balances, transfer money, deposit checks, and make payments. If you do need to visit a branch, we encourage you to utilize our drive-ups as a way to conduct your transactions.

We understand that this can be a stressful and anxious time and we're here to help. If a customer has become financially impacted by coronavirus and needs support, please contact us so we can work on ways to assist. Please reach us directly by calling 801-813-1600 Monday through Friday from 8am to 5pm.

First Community Bank takes the health and safety of our customers seriously. We will continue to update our customers regarding coronavirus as long as it remains a public health issue.

A handwritten signature in black ink, appearing to read "K. John Jones".

K. John Jones
CEO/President